

<b>HELP DESK - OMAHA PLATFORM</b>			
Merchant Response Center		800-337-1222	Option 3, 4
Omaha MAG (Merchant Activation Group)		800-228-0210	Option 3
Omaha POS (Point of Sale)		800-228-0210	Option 1, 2
<b>HELP DESK - NORTH PLATFORM</b>			
North MAG – (Merchant Activation Group)		800-542-1894	Option 3
North POS		800-542-1894	Option 1
North Customer Service		800-542-1894	Option 2
<b>HELP DESK - NASHVILLE PLATFORM</b>			
Nashville MAG (Merchant Activation Group)		800-647-3722	
Nashville POS		800-542-1894	Option 1
Nashville Customer Service		877-335-4272	
<b>HELP DESK - BUYPASS PLATFORM</b>			
Byypass MAG (Merchant Activation Group)		800-430-3459	
Byypass POS/Customer Service		800-733-3322	
Byypass Petro		800-726-2629	
Supermarket/Gateway		800-827-4396	Option 2,1,2,2
<b>CUSTOMER SERVICE - NORTH PLATFORM</b>			
Customer Service/POS/Disputes		800-366-1841	
<b>CUSTOMER SERVICE - SYS S (Former Chase)</b>			
Customer Service		800-354-8893	
<b>Product Specific Help Desk</b>			
Supermarket (register systems)		800-827-4396	Option 2-1-2-2
TransArmor Solutions Support		866-359-0978	
FD Global Leasing		877-257-2094	
DataWire		800-704-4202	
WEX		800-492-0669	
Application/System/Production Issues		800-555-9966	
Chargeback/Retrievals		800-672-5008	
<b>Access One</b>			
Access One Landing Page		<a href="http://www.firstdata.com/fdc_site/accessone/">http://www.firstdata.com/fdc_site/accessone/</a>	

CLOVER			
Technical Support	<a href="http://www.help.clover.com">www.help.clover.com</a>	844-864-5449	
Technical Support		844-864-5450	
Merchant Services		800-366-1841	Option 5
Pre-Sales Help Desk		800-788-9516	
Merchant Clover Escalations	<a href="mailto:CloverEscalations@firstdata.com">CloverEscalations@firstdata.com</a>	-	
PERKA			
Email Support	<a href="mailto:support@perka.com">support@perka.com</a>	-	
Technical Support		888-957-3752	
Tier 2 Support	Detail issues	844-832-1275	
INSIGHTICS			
Technical Support		800-352-3428	
Payeezy (fka GGe4)			
Technical Support- Level 1 Help Desk	<a href="https://support.payeezy.com/hc/en-us">https://support.payeezy.com/hc/en-us</a>	855-448-3493	
API Technical Support		855-799-0790	
Gyft			
Customer Service	<a href="mailto:smbsupport@gyft.com">smbsupport@gyft.com</a>	855-290-7262	
3rd Party Front-End Help Desk - PNS (ChasePaymentech)			
Terminal Support		800-354-8893	
PC Support		800-254-9556	
Gift Card Support		888-464-9912	Option 3
TeleCheck			
Client Help Desk		800-733-1132	
Gift Card			
Contact Front-End POS Help Desk	Set-up Assistance	Contact Front-End POS Help Desk	
Order Status	Order Status	<a href="mailto:GiftCardProduction@firstdata.com">GiftCardProduction@firstdata.com</a>	
Help Desk	Premium Gift Card Merchant Only	800-707-5129	
Balance Inquiries	Merchants with Service Cost on GC Agreement	888-529-6578	