



Verifone Vx675

User Guide



Table of Contents

| | |
|---------------------------|----|
| Product Overview..... | 3 |
| Getting Started | 5 |
| Quick Reference..... | 9 |
| Credit Transactions | 10 |
| Debit Transactions..... | 11 |
| Receipts & Reports..... | 12 |
| Customer Care | 12 |

Product Overview

Verifone VX 675

VeriFone's VX 675 is the world's smallest, wireless handheld payment device, ergonomically designed to fit comfortably in even the most petite hands. Incredibly advanced, sleek and elegant, the VX 675 is ideal for restaurants, hospitality, delivery, transportation operations or any other pay-anywhere, pay-anytime environment. All in a drop resistant case that withstands even the most demanding conditions.

Specifications

| | |
|----------------------|--|
| CPU | 400 MHz ARM11 32-bit/500 MIPS processor |
| Memory | 192 MB (128 MB of Flash, 64 MB of SDRAM) standard, designed to support up to 500 MB |
| Display | 2.8", 320x240 pixel color TFT (QVGA) |
| Keypad | 3 x 4 numeric keypad, plus 4, screen-addressable keys and a navigation key |
| Magnetic Card Reader | Triple track (tracks 1, 2, 3), high coercivity, bi-directional |
| Wireless Modem | 3G (HSPA+) |
| Printer | Integrated thermal with graphics capabilities, 18 lines per second, 22, 32, or 42 columns; 40mm paper roll |
| Power Supply | AC input 100-240 VAC, 50/60 Hz; DC output 5 VDC, 1 Amp |
| Dimensions | Length: 163mm; Max Width: of 78mm; Height: 52mm |
| Weight | 0.741 lbs |

Payment Options:

- Diners
- American Express
- Discover/NOVUS
- JCB
- MasterCard
- VISA
- Debit
- EBT

Supported Transactions

| | |
|-------------------|---|
| Credit | <ul style="list-style-type: none"> Online Retail Sale Online Retail Sale with Tip Online Return Offline Sale (QSP) Verify Forced (Voice Authorization) Void (Sale/Forced/Return) Manual Entry with Card Present/Card Not Present, AVS, CW/CW2, CID Store and Forward |
| Debit (PIN Based) | <ul style="list-style-type: none"> Online Sale Online Refund |
| EBT Types | <ul style="list-style-type: none"> Food Stamp Cash Benefit EBT Voucher |
| EBT Transactions | <ul style="list-style-type: none"> Online Sale with cash-back Verify (Balance Inquiry) Online Return (Refund) Online Void |

Getting Started

SIM Installation

Remove the battery cover by turning the screw counter-clockwise.



Fig. 1

Slide the SIM card into the slot labeled SIM1. Pay careful attention to the orientation of the SIM card - the cut corner should be at the top left of as shown in Fig 3.



Fig. 2

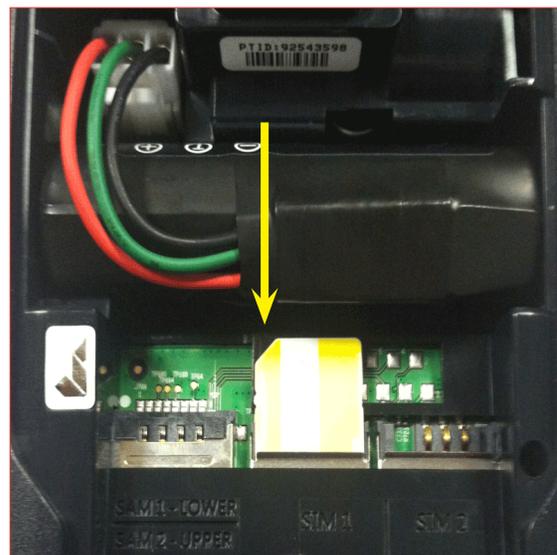
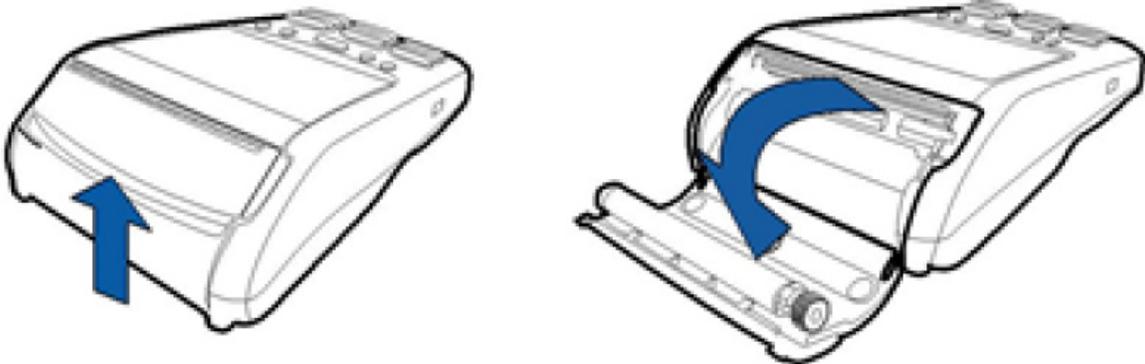


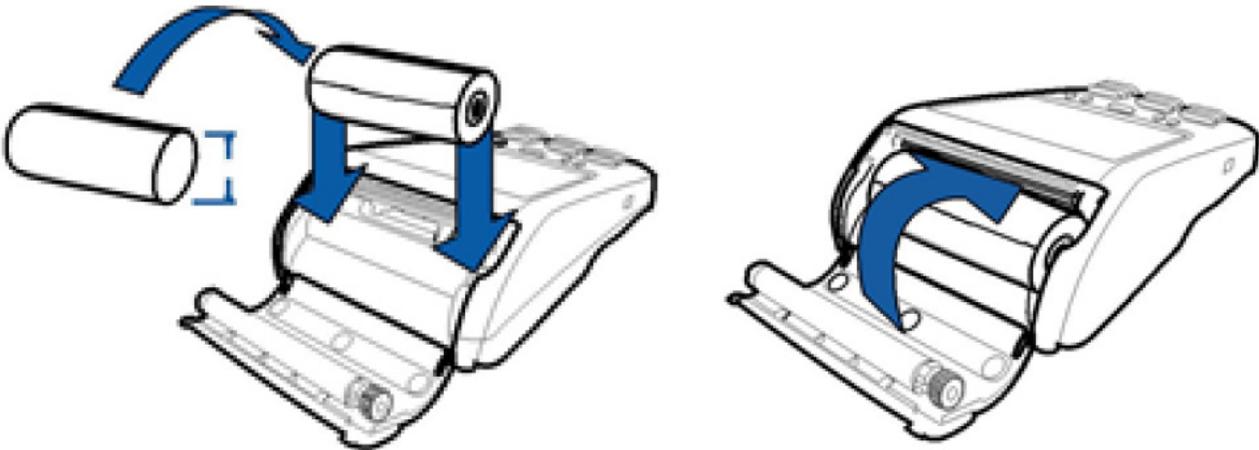
Fig. 3

Loading Paper

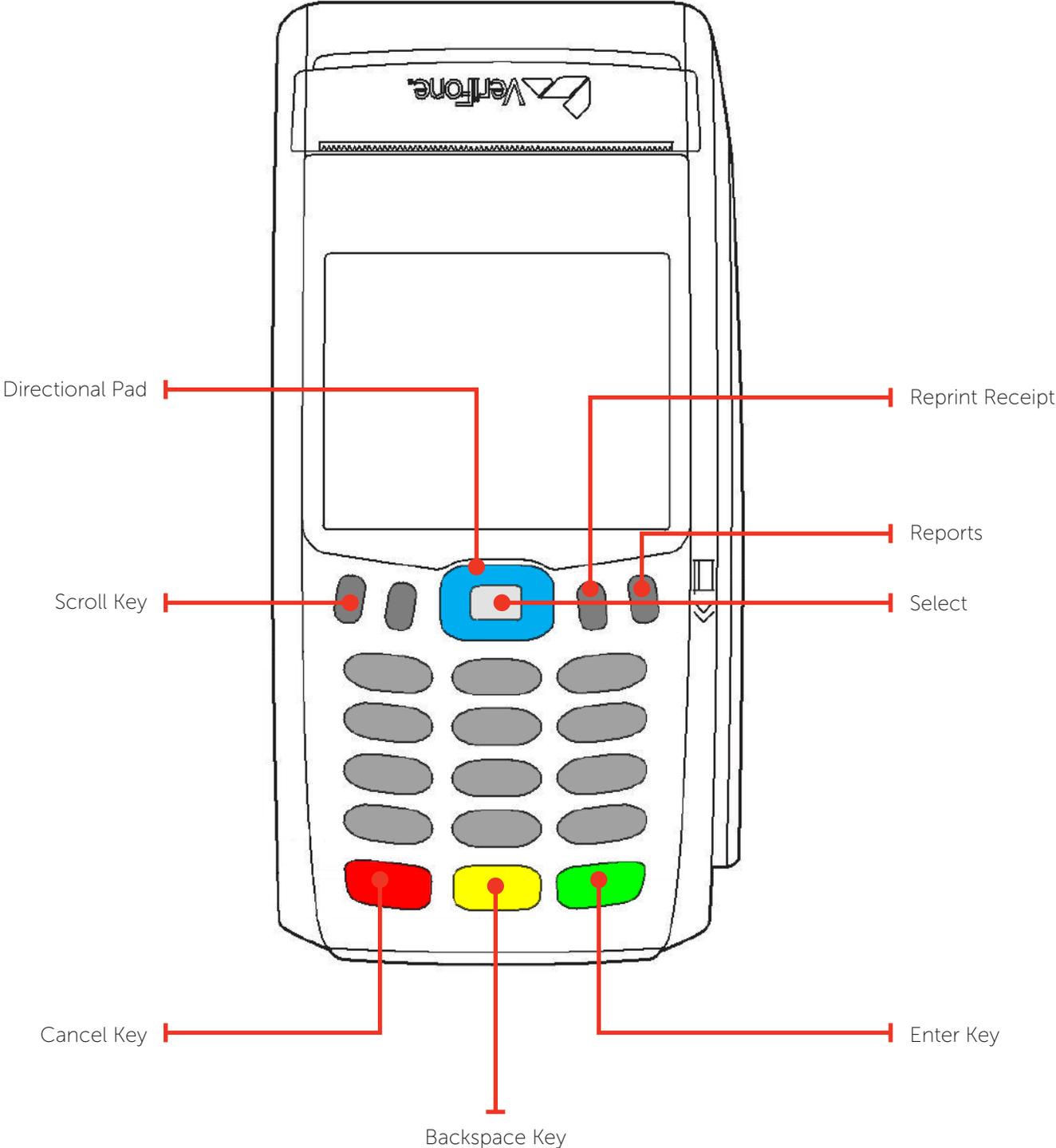
Hook your finger under the latch and lift up to swing the paper roll cover open.



Drop the paper roll into the printer tray and then close the cover leaving approximately 1/2 inch of paper out.



Screen & Keypad Layout



Quick Reference

NOTE: Transactions that are manually entered (not swiped) will require you to enter the card number, expiration date, customer zip code and credit card CVV (on back of card) value.

Credit Transactions

| | |
|-------------|---|
| Sale | <ul style="list-style-type: none"> • At the main screen, swipe customer's credit card. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Select Credit, and then press Enter. • Receipt is printed. |
| Void Sale | <ul style="list-style-type: none"> • Scroll until Void is highlighted, and then press Enter. • Select No, and then press Enter. • Select Inv#, and then press Enter. • Enter Invoice Number from receipt, and then press Enter. • Select Yes, and then press Enter. • Receipt is printed. |
| Forced Sale | <ul style="list-style-type: none"> • Scroll until Void is highlighted, and then press Enter. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer card. • Enter Order number, and then press Enter. • Enter Approval Code, and then press Enter. • Receipt is printed. |
| Refund | <ul style="list-style-type: none"> • Scroll until Refund is highlighted, and then press Enter. • Enter Refund Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Select Credit, and then press Enter. • Receipt is printed. |
| Auth Only | <ul style="list-style-type: none"> • Scroll until Auth Only is highlighted, and then press Enter. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Receipt is printed. |
| Tip Adjust | <ul style="list-style-type: none"> • Press the Tip Adjust key. • Select Inv#, and then press Enter. • Enter invoice number, and then press Enter. • Select Adjust, and then press Enter. • Enter new tip total, and then press Enter. |

Debit Transactions

| | |
|--------------|---|
| Debit Sale | <ul style="list-style-type: none"> • At the main screen, swipe customer's credit card. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Select Debit, and then press Enter. • Select No, and then press Enter. • Ask customer enter PIN number, and then press Enter. • Receipt is printed. |
| Debit Refund | <ul style="list-style-type: none"> • Scroll until Refund is highlighted, and then press Enter. • Enter Refund Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Select Debit, and then press Enter. • Enter Original Transaction Date (MMDD), and then press Enter. • Ask customer enter PIN number, and then press Enter. • Receipt is printed. |

Settlement / Reports

| | |
|---------------|--|
| Detail Report | <ul style="list-style-type: none"> • Press the Reports key. • Select Detail Report, and then press Enter. • Report is printed. |
| Totals Report | <ul style="list-style-type: none"> • Press the Reports key. • Select Host Total, and then press Enter. • Report is printed. |
| Settlement | <ul style="list-style-type: none"> • Scroll until Settlement is highlighted, and then press Enter. • Press Enter to confirm batch settlement. • Batch Settlement Report is printed. |

Need Help?

Please contact Apriva Customer Care with questions about using your Verifone Vx675 device.

Apriva Customer Care
 (866) 277-4828
 customercare@apriva.com

Credit Transactions

NOTE: Transactions that are manually entered (not swiped) will require you to enter the card number, expiration date, customer zip code and credit card CVV (on back of card) value.

| | |
|--------------------|---|
| Sale | <ul style="list-style-type: none"> • At the main screen, swipe customer's credit card. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Select Credit, and then press Enter. • Receipt is printed. |
| Void Last Sale | <ul style="list-style-type: none"> • Scroll until Void is highlighted, and then press Enter. • Select Yes, and then press Enter. • Select Yes, and then press Enter. • Receipt is printed. |
| Void Sale | <ul style="list-style-type: none"> • Scroll until Void is highlighted, and then press Enter. • Select No, and then press Enter. • Select Inv#, and then press Enter. • Enter Invoice Number from receipt, and then press Enter. • Select Yes, and then press Enter. • Receipt is printed. |
| Forced Sale | <ul style="list-style-type: none"> • Scroll until Void is highlighted, and then press Enter. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer card. • Enter Order number, and then press Enter. • Enter Approval Code, and then press Enter. • Receipt is printed. |
| Refund | <ul style="list-style-type: none"> • Scroll until Refund is highlighted, and then press Enter. • Enter Refund Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Select Credit, and then press Enter. • Receipt is printed. |
| Authorization Only | <ul style="list-style-type: none"> • Scroll until Auth Only is highlighted, and then press Enter. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Receipt is printed. |
| Tip Adjust | <ul style="list-style-type: none"> • Press the Tip Adjust key. • Select Inv#, and then press Enter. • Enter invoice number, and then press Enter. • Select Adjust, and then press Enter. • Enter new tip total, and then press Enter. |
| Settle Batch | <ul style="list-style-type: none"> • Scroll until Settlement is highlighted, and then press Enter. • Press Enter to confirm batch settlement. • Batch Settlement Report is printed. |

Debit Transactions

| | |
|---------------------------|---|
| Debit Sale with Cash Back | <ul style="list-style-type: none"> • At the main screen, swipe customer's credit card. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Select Debit, and then press Enter. • Select Yes, and then press Enter. • Select Cashback Amount, and then press Enter. • Ask customer enter PIN number, and then press Enter. • Receipt is printed. |
| Debit Sale | <ul style="list-style-type: none"> • At the main screen, swipe customer's credit card. • Enter Amount, and then press Enter. • Select Yes, and then press Enter. • Select Debit, and then press Enter. • Select No, and then press Enter. • Ask customer enter PIN number, and then press Enter. • Receipt is printed. |
| Debit Refund | <ul style="list-style-type: none"> • Scroll until Refund is highlighted, and then press Enter. • Enter Refund Amount, and then press Enter. • Select Yes, and then press Enter. • Swipe customer's card. • Select Debit, and then press Enter. • Enter Original Transaction Date (MMDD), and then press Enter. • Ask customer enter PIN number, and then press Enter. • Receipt is printed. |

Receipts & Reports

| | |
|---|--|
| Totals Report: Prints a basic report that displays the totals of all transactions in the current batch. | <ul style="list-style-type: none">• Press the Reports key.• Select Totals Report, and then press Enter.• Report is printed. |
| Detail Report: Prints a detailed report for the current batch. | <ul style="list-style-type: none">• Press the Reports key.• Select Detail Report, and then press Enter.• Report is printed. |
| Batch Totals Report: Allows you print a batch totals report. | <ul style="list-style-type: none">• Press the Reports key.• Select Host Total, and then press Enter.• Report is printed. |
| Reprint Last Receipt. Allows you to reprint the last transaction receipt. | <ul style="list-style-type: none">• Press the Reprint key.• Select Last Receipt, and then press Enter.• Receipt is printed. |
| Reprint Any Receipt. Allows you to reprint a transaction receipt by invoice number. | <ul style="list-style-type: none">• Press the Reprint key.• Select Any Receipt, and then press Enter.• Enter Invoice Number, and then press Enter.• Receipt is printed. |

Customer Care

Please contact Apriva Customer Care with questions about using your Verifone Vx675 device.

Apriva Customer Care
(866) 277-4828
customer care@apriva.com